



HUD-Approved mortgage lenders

The federal government and the mortgage industry have partnered to assist those homeowners who have been negatively impacted by recent changes in the economy, or are concerned about the future. The mortgage lenders listed below are voluntarily participating in this special effort. If your lender is listed here, you can help protect your home by contacting them immediately!

Lender	Phone #1	Phone #2
Bank of America	(800) 846-2222	
Chase Home Finance	(800) 848-9136	
Chase Home Finance	(800) 526-0072 ext. 533	(800) 527-3040
Citimortgage	(800) 926-9783	
Countrywide	(800) 763-1255	(800) 669-4576
HSBC Mortgage Corporation	(800) 338-6441	(888) 648-3124
James B. Nutter & Company	(800) 315-7334	
Midland Mortgage	(800) 552-3000	
Mortgage Service	(800) 449-8767	
National City Mortgage	(800) 367-9305	
Nationwide Advantage Mortgage	(800) 356-3442 ext. 6002	
Sun Trust Mortgage	(800) 443-1032 Option 2	
Wells Fargo Mortgage	(800) 766-0987	
Wendover Financial Services Corporation	(888) 934-1081	(800) 436-1022
Washington Mutual. Home Loans, Inc	(866) 926-8937	

Information to have ready when you call:

- Your loan account number
- A brief explanation of your circumstances
- Recent income documents:
- Pay stubs
- Benefit statements from Social Security, disability, unemployment, retirement or public assistance
- Tax returns or a year-to-date profit and loss statement
- A list of household expenses

Expect to have more than one phone conversation with your lender. Typically, your lender will mail you a "loan workout" package. This package contains information, forms and instructions. If you want to be considered for assistance, you must complete the forms and return them to your lender quickly. The completed package will be reviewed before the lender talks about a solution with you.

Information collected through the collaborative efforts of HUD/FHA, Department of Veterans Affairs, Department of Labor, Fannie Mae, Freddie Mac, members of the Mortgage Industry-at-large, and other industry participants.