



Financial Resource Center

Utility assistance

If you anticipate a problem paying your bill, call the utility company and arrange a payment plan. Don't wait until you receive a shut-off notice.

ASSIST is Florida Power & Light's low income energy assistance program for families whose electrical costs are rising and whose income is low. To qualify, contact the ASSIST coordinator at the FPL branch nearest you.

Should you need assistance with your gas or water bills, contact your gas and/or water company directly for more information. You may qualify for emergency utility subsidies provided through the Federal Emergency Management Agency program. For a more complete listing of agencies providing these services, contact Switchboard of Miami or (305) 358-HELP.